

### Private Sector Housing Team Performance Summary 2010-11

Private Sector Housing consists of 2 teams designated the Housing Standards Team and the Grants Team (which incorporates the Home Improvement Agency (HIA)). There is some overlap in function but the Grants Team primarily delivers DFGs, discretionary grants for vulnerable households and operates the HIA with the Small Repairs Service. The Housing Standards Team is responsible for complaint work, proactive interventions, HMO work including licensing, enforcement, landlord grants and domestic energy-efficiency.

This regular activity was supplemented by additional Private Sector Development work which ran throughout the year (reported separately).

All of the various activities undertaken are concerned with making homes safe and suitable for their occupants, whether owners or tenants. Some of the results recorded below deal specifically with grant or enforcement activity alone, but others, such as property improvements are achieved through both routes and through both formal and informal actions.

#### Results for the year (April 2010-March 2011)

*(Figures in italics relate to the previous year)*

##### Improving standards

- **125** homes with serious hazards resolved (Category-1 hazards) (93)  
(93 through enforcement & 32 by means of various grants)
- **51** homes with other hazards resolved (category 2 hazards) (35)
- **99** homes were brought up to Decent Homes standard (33)
- **454** households assisted by the Small Repairs Service (469)

##### Grants & Loans

- **140** DFG jobs completed and full budget spent (£950k) (146)
- **9** discretionary DFGs undertaken (£39k) (8)
- **38** Essential Repairs Grants completed (£108k) (30)
- **171** Small ERGs carried out (£15k) (143)
- **21** properties improved with Landlords Home Improvement Grants in return for nomination rights (£122k) (23)
- **4** Flexible Home Improvement Loans (£33k ) were paid (5)
- **40** CHEEP grants (Landlords' energy-efficiency grants) completed (£19k) (48)

##### Activity levels

- **354** complaints were dealt with (266)
- **450** enquiries and referrals were answered (532)
- **786** inspections were carried out. (470 initial and 316 follow-up) (638)
- **78** HMO inspections were carried out (most on a planned basis) (56)

##### Partnership work including promotion

- **2157** enquiries from Cherwell residents handled by Affordable Warmth Network (part funded by CDC)
- **535** homes insulated through the Cocoon insulation scheme (Currently part funded by CDC) (£114k external funding attracted) (87)
- **£543k** spent by Eaga on Warm Front grants in Cherwell (CDC actively helps promote) (£543k external funding)